

AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 10th February 2015

Title of paper:	WARD PERFORMANCE REPORTS - Q3	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director Commercial and Neighbourhood Services	Wards affected: Dales St Anns Mapperley
Contact Officer(s) and contact details:	Dorothy Holmes Locality Manager 0115 8839804 dorothy.holmes@nottinghamcity.gov.uk Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839728 fi.cusick@nottinghamcity.gov.uk Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk	
Other officers who have provided input:	Dave Halstead Head of Neighbourhood Operations and Deputy Director of Commercial & Neighbourhood Services Dave.Halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership Christine.oliver@nottinghamcity.gov.uk	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to local transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input type="checkbox"/>
Deliver effective, value for money services to our citizens		<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		

The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

Recommendation(s):

1	Area Committee note and comment on the Ward Performance Reports for quarter 3 2014/15.
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1 REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO highlights the key issues:

Ward: St Ann’s – NDO: Michelle Graley

The NAT Team are currently in the process of agreeing future Ward priorities. The team will continue to share and use intelligence to target issues that matter most to our community in St

Ann's and agree joint responses with partner agencies to resolve problems. The Team will continue to identify and align priorities for the ward via continued Local Consultation, Ward Councillors, Partners, and Officers. The NAT Team are stilling awaiting the priorities for both Health and Worklessness.

Safer Theme – Criminal Damage, Violence & Dwelling Burglary

All wards have seen an increase in domestic violence crimes compared to the same period the previous year. See St Anns Ward Priorities

We carried out a White Ribbon Coffee Morning – Thursday 29^h November 2014 where officers and residents in St Anns took part in the new campaign initiative to end the silence to Domestic Abuse. Often victims are too afraid and isolated to speak out, and often society's attitudes make it even more difficult. The Wall of Silence is an idea taken from Avon's Speak Out Campaign. It's an opportunity for everyone in the Ward to take 'selfies'; which displays real people with a finger on their lips. Each photo represents a brick in the wall of silence. We are hoping that as many people as possible (men, women and Young people where necessary) get involved. We are building the wall in St Anns Library and are in the process of uploading the pictures to a Twitter feed. If anyone is interested please forward me your selfie to Michelle. Graley@nottinghamcity.gov.uk.

Neighbourhood theme – Cleansing and Environmental issues

- The team for the area are working hard to sustain the higher ward targeted level; they are all doing well and exceeding the September level.
- Priority for Street Cleaning and Grounds Maintenance. Leave clearance, OAP's Garden assistance and Hedge cutting
- Councillor Collins has requested that the team refurbish several raised beds across St Anns Ward. This will be carried out with the Apprenticeships and Meadow Flower seeds be planted ready for next spring.
- The team is continuing to assist Waste Management with the delivery of survival bins to many of our residents who have been unable to house the brown and grey wheelie bins
- NDO and Councillors have progressed an Area Capital scheme of works across the area
- Continue to work on the Drug dealing and Needle misuse areas with St Ann's Ward to tackle as part of the Nat's Task & Finish Group. A pilot scheme is in the process of being implemented in spring 2015. We hope to see the impact ready to be reported November 2015

Community engagement

- Public Meetings. To date some of the ongoing issues that local residents keep bringing to the St Anns Councillors attention have been around Offending Trees, Commuter Parking & the Banks, these have been some of the hottest topics in the area. There was a local commitment to request the police to prioritise their focus on ASB on the streets. The local community in attendance, raised concerns regarding the proposed closure of the front counter in St Anns Police Station, although since the last meeting with Paddy Tipping the residents was happy with the reasoning behind the closure. Commuter parking remains an issue as a result the St Anns Councillors and NDO are listing priority areas and working with Traffic Management to resolve some of the worst affected areas through a phased approach.

Financial Inclusion & Unemployment

St Anns Councillors are very keen to ensure clear targeted work in their ward to support the unemployed back into work, with a focus on the under 25s, the over 50s and the long term unemployed. They are also keen for support on financial inclusion and help with basic financial management, e.g. access to bank accounts, best online deals for fuel, avoiding high cost lenders

Area 6 Employment Plan is in the process of gaining some agreement from the St Anns Councillors – This due to take place Wednesday 28th Jan 2015

Local Issues Public Meetings schedule and Ward Walks see the Appendix

2.6 Ward: Dales – NDO: Greg Foister

Safer Theme - Crime and anti social behaviour (ASB)

Crime –

Burglary dwelling is down compared to same time last year (4 from 7) but is slightly up over the year. This is driven by an increase in burglaries in multi-occupancy dwellings. There has been a recent spike in December on Hermitage beat. The police beat team currently have a patrol plan in place for to deal with this.

Burglary Other – There was a spike in November (10 from 1) due to garages on Sneinton Dale being accessed in one night. No further issues have been reported on this site and the police beat team have liaised with garage owners and NCH.

The increase in crime in November mirrors the year in terms of increases in Violence Offences, Sexual offences and Public Order offences. The increases are down to -

Increase in DV reporting and changes in crime reporting which means more offences are actually generating crime numbers.

ASB –

There as been a 50% increase in ASB for November and year to date. No street related ASB hotspots have been identified as contributing to this, the majority of the increase in ASB is down to noise complaints from dwellings many of which are repeats. There are no current concerns regarding street related ASB in the area.

Community Protection -

In December Sneinton/Dales CPOs dealt with the following

23 businesses visited and trade waste arrangement and/or off licences checked

31 items of graffiti identified and reported for removal

77 messy/untidy properties visited as part of ask, warn, enforce process

129 fly-tips identified and investigated/reported for removal

0 fly-posts requiring removal

38 visits made in respect of noise/ASB

7 visits made concerning scrap metal issues

35 warning letters issued

15 Fixed Penalty Notices issued – including the first FPN for breach of the Dales Dog Control Order for a dog off lead

3 dog fouling operations conducted

15 Alcohol confiscations made

92 visits made in respect of Councillor casework

228 reports made to the Community Protection Service Centre

The joint CP/Police ASB night car continued to run throughout December with the South Locality CP car working until 10.00 pm on five nights of the week and until 1.00 am on Friday and Saturday nights.. The car attends reports made to the Police 101 number of noise and low level ASB to ensure that victims get a timely response to their complaints. North Locality car provided citywide cover until 2.00 am Sunday-Thursday and until 4.00 am Friday and Saturday nights.

Enforcement Officers supported a private landlord in securing the eviction of tenants causing ASB, obtained a Suspended Possession Order against a Dales resident in respect of cannabis cultivation, obtained the first new Criminal Behaviour Order against a prolific street drinker and issued a formal caution to a Dales resident in respect of fly-tipping a small amount of household waste.

Neighbourhood theme – Cleansing and Environmental issues

The Dales Ward compares well generally in the area of cleanliness. The data supports local concerns regarding the problems of Dog Fouling, fly tipping and perception of general cleanliness. The NAT priorities reflect these concerns. Hot Spots for Dog Fouling, fly tipping and bins on street, have been identified and are currently being reviewed. In addition to this we are currently identifying the most problematic ally ways with a view to joint work between members of the NAT.

The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. Hotspot streets for bins on street, bin contamination gully blockages and fly tipping have been identified. Work to address this is currently being planned

The standard of our playgrounds and parks, along with the safety on our roads remains a concern for local people and local Cllrs. A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. Cllrs have committed ACF monies to the development of the Greenway Park, along with working with Parks to submit a WREN bid.

The Windmill park has been identified by resident and Cllr, supported by CP and the Police as an area of concern for drug usage and vandalism. Parks are working with the users of the windmill park to write a new management plan. Area 6 NDOs have developed with partners a focused project to tackle drug dealing and misuse in this park, supported by Cllr funding. This park remains a significant priority for the NAT.

Community engagement

Local Cllrs have a series of Ward Walks and Local Issues meeting planned for 2015. The detail of this can be found in the appendix to this report. The Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity.

The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people. In addition the local police team are piloting a web based meeting.

Family & Community Team. Greenway Centre. Sneinton Tenants and residents Association. SEND project and Renewal Trust Detached Youth Team have worked successfully with young people including the Roma Community.

The NAT priorities reflect the need to deal with a number of local problems raised by residents beyond the focus on crime at the Locality Board. The priorities have been drawn together as a result of listening to local people in a number of forums and looking at the data available. As a result the priorities whilst broadly set out under themes, seek to identify specific locations that need prioritising where it can or specific cohorts of residents that need focusing on. The NAT has now moved its meetings to 144 Sneinton Dale and will take to the street 3 times a year; to both increase its engagement activity and check its assumptions.

As part of the Sneinton week of Action there were two community clean up sessions and an addition bulb planting event with Prettier Whittier. The week of action seeks to act on the issues raised by local residents so in addition to the community events, residents have been involved in

identifying blocked gullies and will also be attending speed operations organised by the local beat team. As a result of the WOA in 2014 we are hoping to plan an addition community clean up in the Spring.

Working theme – Unemployment

In discussion with the Economic Development Team the Neighbourhood Management Team has agreed the production of an employment and skills/training plan for the Ward which is due to be presented to the February Area Committee.

Data suggests that young people, 50+ and long term unemployed are our priority groups to focus on; the plan will reflect delivery elements to focus on these groups.

Evidence suggests that we have a very diverse make up of unemployed people and so attention will be paid to how this is reflected in deliver.

The Area 6 NDOs are currently in discussion about instigating future joint working. The NDOs think we need a better picture of what is actually being provided already, how effective it is and what the gaps are so that we can seek to contribute to this priority.

Family and Community Team

The new NAT priorities reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example there contribution to work on DV, there contribution to work with young people around pre employment activity and ensuring that identified young people in relationship to targeted provision are taken to the VPP. The Local Area Partnership have been invited to the NAT with a view to better working together.

Health

The Health team have identified Ward based health priorities and have now provided the LM team with localised data. They have also provided the LM team with an up to date list of local service provision. Further discussion with the Health Team are being held to look at the day to day business of tackling health in the Ward in line with the new strategic health plan. This will be included in the NAT priorities.

Consultation planned

(Please see the appendix of this report for details of local issues meetings, Ward Walks, Budget Consultation).

2.7 Ward: Mapperley – NDO: Fi Cusick

Safer Theme - Crime and anti social behaviour (ASB)

- Auto crime remains a priority policing issue and statistics are down on this time last year. It has been quiet over and after the Christmas break.
- Burglaries – figures remain steady with a slight decrease over the Christmas period. A key arrest has been made with CCTV evidence against a known individual.
- Criminal Damage and Arson – slightly down on year to date – 18 incidents in December.
- Sexual offences – shows an increase of 53% due to historic offences being reported.
- Domestic Violence has seen YTD reduction of 39% (54 fewer offences). This could be due to a reduction of severity of incidents thus less are being converted to crimes or could suggest an issue of under-reporting in the Ward.

Community Protection

In December 2014, Mapperley CPOs dealt with the following;

27 businesses visited and trade waste arrangement and off licences checked
9 items of graffiti identified and reported for removal
40 messy/untidy properties visited as part of ask, warn, enforce process
28 fly-tips identified and investigated/reported for removal
15 fly-posts removed
35 visits made in respect of noise/ASB
22 warning letters issued
340 advice letters delivered
1 Fixed Penalty Notice issued
9 dog fouling operation conducted
2 Alcohol confiscations made
43 visits made in respect of Councillor casework
47 reports made to the Community Protection Service Centre

The joint CP/Police ASB night car continued to run throughout December with the South Locality CP car working until 10.00 pm on five nights of the week and until 1.00 am on Friday and Saturday nights.. The car attends reports made to the Police 101 number of noise and low level ASB to ensure that victims get a timely response to their complaints. North Locality car provided citywide cover until 2.00 am Sunday-Thursday and until 4.00 am Friday and Saturday nights.

Enforcement Officers have secured the tidying of two properties by means of formal enforcement notice.

Neighbourhood theme – Cleansing and Environmental issues

- City Services continue to respond to litter and fly-tipping issues raised by residents and Councillors and cleanliness levels remain very good.
- Work is taking place to progress Area Capital Schemes and NCH environmental schemes.

Working theme – unemployment

- Data suggests that Young People, 50+ and long-term unemployed are our priority.

Community engagement

- Leader Listens event took place at St Judes Church on 1st December which was well attended.
- Environmental Volunteering Days;
24th January 2015 – 10-12 Coppice Park
21st February 2015 – 10-12 Sycamore Park
21st March 2015 – 10-12 Coppice Park
18th April 2015 – 10-12 Sycamore Park

Consultation planned

- Ward Forum dates;
tbc

- **Ward Walks**

- 12th January 2015, 2pm – Burgass Road/Corsham Gardens/Paddington Mews
- 3rd February 2015, 2pm – area to be confirmed
- 4th March 2015, 2pm – area to be confirmed

South Locality Board

1. The relationship between Neighbourhood Action Teams, Council Area Committees, Locality Boards, CDP Executive and CDP Board has unfortunately not worked as well as hoped, even after several reviews and changes to Locality Board Leadership and focus. There are many reasons for this.
2. What is important is to maintain effectiveness on outcomes and use existing partnership energy and resource as well as possible with a clearer and more limited focus. To that end, regular Locality Board meetings will cease. Special meetings for special issues can be convened at any time, as different partners feel appropriate.
3. To focus attention on high priorities for the City, locality and neighbourhoods on community safety matters (potentially crime, ASB, drugs and alcohol misuse) a new arrangement is proposed which is to: Establish a priority tasking team which will meet centrally monthly .

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

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No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

SUMMARY PERFORMANCE REPORT

AREA 6 : Quarter 3

St. Anns, Mapperley and Dales

Please note that Quarter 3 data is only available for Crime. Quarter 3 data for Fire, Public Realm and Unemployment will be included when available.

Area 6 Total	Category	Qtr 1				Qtr 2				Qtr 3				Year to Date			
		2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change
	Criminal Damage	173	138	-35	-20%	157	134	-23	-15%	132	163	31	23%	462	435	-27	-6%
	Theft	210	186	-24	-11%	186	202	16	9%	136	133	-3	-2%	532	521	-11	-2%
	Violence	208	280	72	35%	229	264	35	15%	223	296	73	33%	660	840	180	27%
	Dwelling Burglary	63	81	18	29%	40	72	32	80%	69	73	4	6%	172	226	54	31%
	All Crime	981	1049	68	7%	916	980	64	7%	833	988	155	19%	2730	3017	287	11%
	ASB	583	830	247	42%	757	838	81	11%	523	648	125	24%	1863	2316	453	24%
	Deliberate Fires	27	25	-2	-7%	39	37	-2	-5%				-88%				-29%
Average Qtrly score	Cleanliness Score	81	90	9	12%	84	88	4	4%				-67%				-19%
	Graffiti	323	156	-167	-52%	174	110	-64	-37%				-59%				-48%
	Fly-Tipping	1042	791	-251	-24%	1104	703	-401	-36%				-80%				-44%
	Dog Fouling	226	379	153	68%	131	487	356	272%				-47%				57%
	Unemployment	8386	4061	-4325	-52%	7686	3720	-3966	-52%				-68%				-52%

Ward	Category	Qtr 1				Qtr 2				Qtr 3				Year to Date			
		2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change	2013-14	2014-15	/olume +/-	% Change
St Anns	Criminal Damage	57	40	-17	-30%	67	49	-18	-27%	48	70	22	46%	172	159	-13	-8%
	Theft	38	57	19	50%	46	64	18	39%	38	42	4	11%	122	163	41	34%
	Violence	86	101	15	17%	89	102	13	15%	99	100	1	1%	274	303	29	11%
	Dwelling Burglary	15	26	11	73%	15	24	9	60%	24	19	-5	-21%	54	69	15	28%
	All Crime	324	333	9	3%	319	344	25	8%	301	328	27	9%	944	1005	61	6%
	ASB	232	343	111	48%	331	319	-12	-4%	239	205	-34	-14%	802	867	65	8%
	Deliberate Fires	4	9	5	125%	6	9	3	50%				-100%				20%
Average Qtrly score	Cleanliness Score	79	91	12	15%	84	87	4	4%				-67%				-18%
	Graffiti	178	96	-82	-46%	91	52	-39	-43%				-72%				-50%
	Fly-Tipping	672	419	-253	-38%	720	336	-384	-53%				-86%				-55%
	Dog Fouling	104	115	11	11%	57	168	111	195%				-53%				23%
	Unemployment	3745	321	-3424	-91%	3432	300	-3132	-91%				-95%				-91%

